

MAKE A DIFFERENCE EVERY DAY

Join us at SBS Transit and be a part of our Operations Team today!



CLICK HERE TO APPLY!

OPERATIONS ROLES

CUSTOMER SERVICE OFFICER (CSO)



You will monitor train performance while travelling and take appropriate action if any irregularities occur.

You will manage train defects and carry out Emergency Train Operator duties in a safe and effective manner in accordance with the operations manual and procedures.

You will also assist passengers with enquiries about routes, timings and fares.

- Possess a minimum of 5 passes at the GCE 'O' Level.
- Possess a pleasant disposition.
- Good interpersonal skills with a passion for working with people.
- Able to identify colours.

ASSISTANT STATION MANAGER

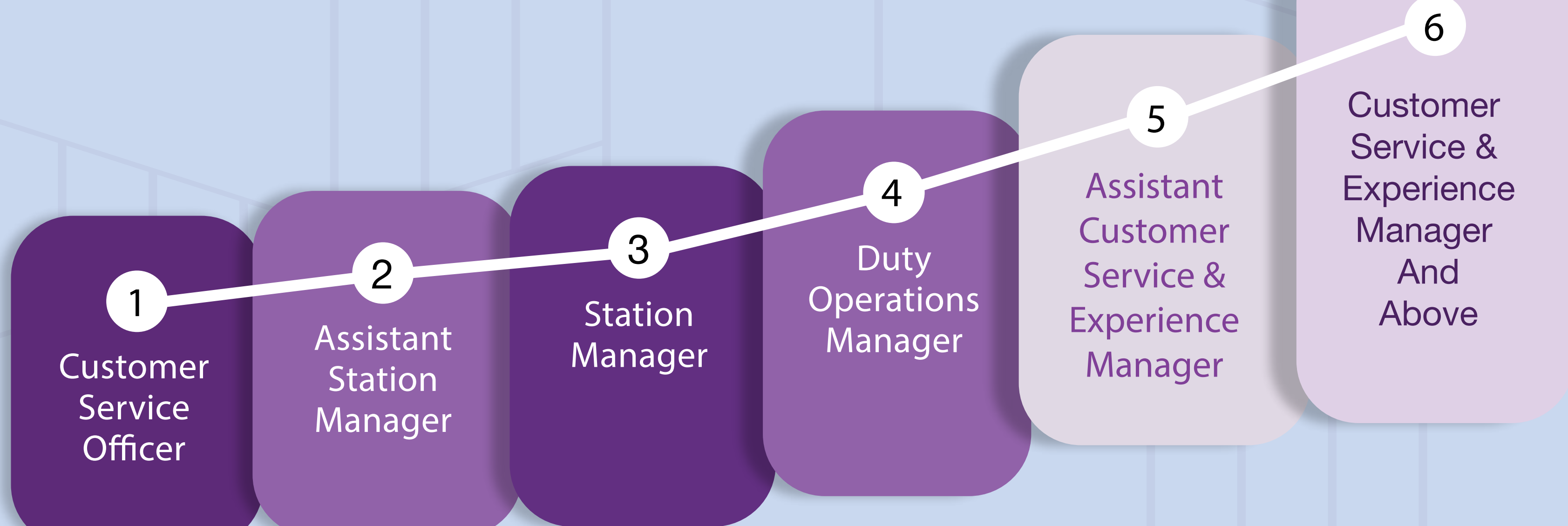


You will handle the day-to-day running of station and train operations. This includes monitoring passenger flow, managing crowd control when needed, and conducting regular security patrols.

You will ensure that all passengers comply with Rapid Transit Systems (RTS) Regulations. In addition, you will support the duty Station Manager in managing incidents and station operations, while delivering quality customer service.

- Possess a minimum of 5 passes at the GCE 'O' Level.
- Strong customer service orientation.
- Able to deal with passengers tactfully and remain calm while making quick, logical decisions in emergencies.
- Able to identify colours.

CAREER ADVANCEMENT



ALTERNATE CAREER PATHS

Station and Train Operations
Officer to Manager

Bus Interchange Management
Officer to Manager

Bus Depot Operations
Officer to Manager

OPERATIONS ROLES

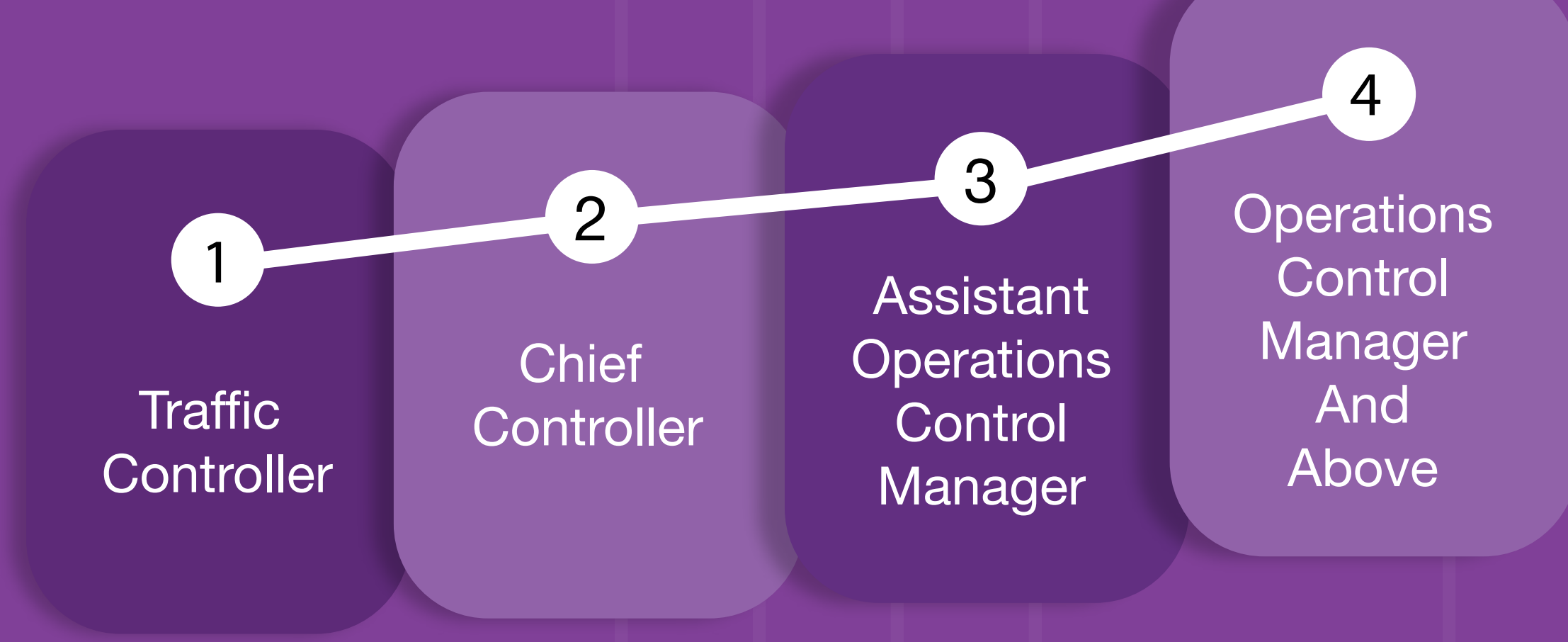
TRAFFIC CONTROLLER

You will monitor and control train operations to ensure services remain safe, efficient and reliable at all times.

You will also coordinate and mobilise relevant Engineering and Operations staff to manage failures or unexpected events quickly and safely.

- Degree in any discipline, or Diploma with 3 years of working experience.
- Able to stay calm and make logical decisions in a stressful environment.

CAREER ADVANCEMENT



ALTERNATE CAREER PATHS

Rail Training
Executive to Manager

Rail Station Operations
Executive to Manager

Rail Depot Operations
Executive to Manager

SERVICE CONTROLLER

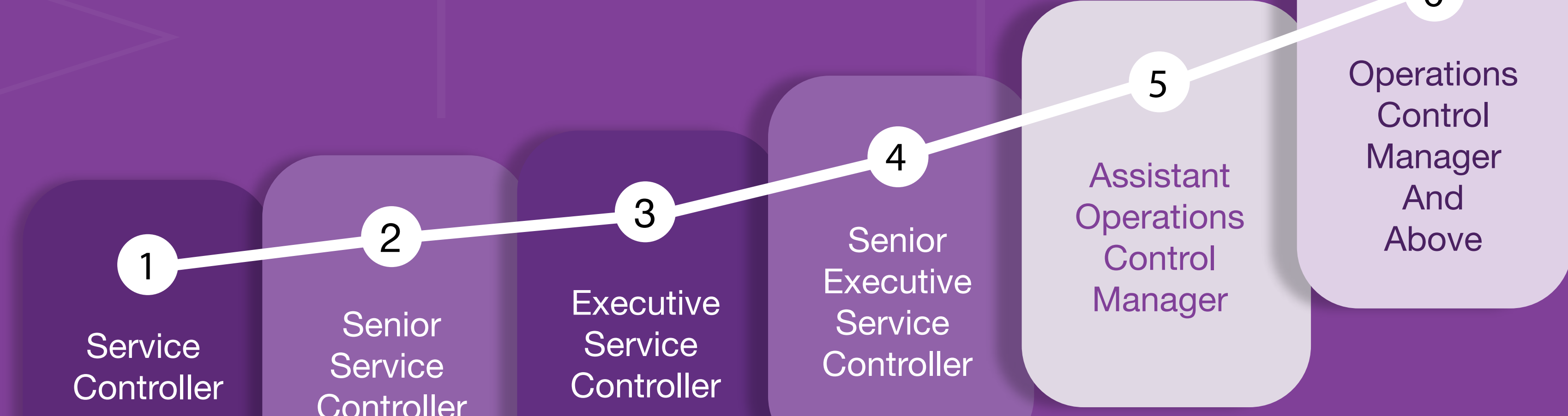


You will work with our specialist team on the Common Fleet Management System, monitoring bus service performance in real time and taking prompt action to minimise service delays.

You will manage emergencies, restore service disruptions to keep buses reliable on the roads, and support the team in achieving optimal deployment of buses and Bus Captains.

- GCE 'A' Levels or Diploma in any discipline.
- Able to stay composed and respond effectively in stressful or unpredictable situations.

CAREER ADVANCEMENT



ALTERNATE CAREER PATHS

Bus Training
Officer to Manager

Interchange Operations
Officer to Manager

Bus Depot Operations
Officer to Manager